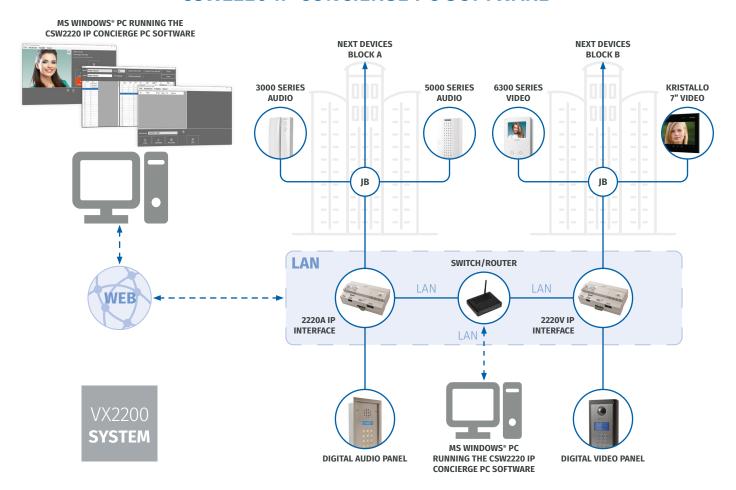
VX2200 DIGITAL IP CONCIERGE

CSW2220 IP CONCIERGE PC SOFTWARE



VX2200 digital IP concierge PC software for communication via a LAN or across the internet.





AUDIO BUS



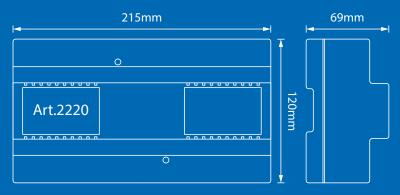
The IP concierge software is the latest addition to the VX2200 digital system and enables one or more IP concierge interfaces (2220A & 2220V) to be connected and allow communication via a LAN or across the internet to one or more VX2200 systems. Using either conventional cable or fibre optics, both audio and video are streamed.

This is particularly useful when one concierge operator is responsible for multiple blocks of apartments or the concierge is remote from the apartments, for example in a central control room. The IP concierge software is available as a separate software package (CSW2220) for installation on an existing PC or as and integrated software & PC package (CSW2220/PC). Also available for use with the concierge software is a deskmount 3000 series audiophone PC handset with integrated USB cable for easy installation (PC-HS).

The IP concierge software has full control over the system being able to both intercept calls and divert calls as required on an apartment by apartment basis. Booking calls can be placed in apartments and entrances can either call apartments directly or redirect a call to the concierge software for assistance. The concierge can also service alarm calls from apartments when required. A full event log database is held and can be interrogated should the need arise.

The 2220A/2220V IP interface can be added to new or existing VX2200 digital systems and requires only one new piece of hardware per block to allow Ethernet connection to the system. In the event of the concierge software going offline each block will switch to a standalone mode allowing the system to function as normal.





2220A, 2220V IP INTERFACE

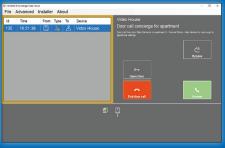
Key Features Include:

- Can be used on single site or multiple site VX2200 systems.
- The Art.2220A (audio) or Art.2220V (video) IP interface modules allows the VX2200 digital system to be connected to one or more PC's running the CSW2220 IP concierge software via a LAN or across the internet.
- Setup screens include: PC and server settings, audio interface settings, apartment settings and volume controls.
- Call management screens allowing total control of incoming calls from VX2200 digital intercom door stations through to apartments.
- Intercommunication facility between the IP concierge software and apartments or between two different apartments.
- Service alarm calls from apartments on the IP concierge software.
- Full event log database which can be interrogated.
- Optional deskmount 3000 series audiophone PC handset (PC-HS) with integrated USB cable also available.



Minimum PC requirements: MS Windows 10°, 8GB RAM and i3 core processor.









| Model | System | Description |
|------------|--------|--|
| CSW2220 | | IP Concierge PC software (software only) |
| CSW2220/PC | | IP Concierge PC with software installed (inc. base station, monitor, keyboard & mouse) |
| PC-HS | | 3K series desktop audiophone for PC Concierge |
| 2220A | | Audio IP Concierge Interface (requires 12Vdc) |
| 2220V | | Video IP Concierge Interface (requires 12Vdc) |
| 521B | PSU | 13.8Vdc, 1A PSU inc. battery back up facility |

(**please note:** both the audio and video IP concierge interface modules can also be powered by the 12Vdc supply from the 2291A and 2291V series cabinets when incorporated into a larger multi-level system).



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